

IATA GLOBAL MEDIA DAY

Geneva, Switzerland 6 December 2023

Program

08h45 – 10h45	2023 in Review and the Outlook for 2024 Willie Walsh , Director General Marie Owens Thomsen , SVP Sustainability and Chief Economist Andrew Matters , Director Policy and Economics	13h45 – 14h45	Traveler Insights, Digital ID and Biometrics Nick Careen , SVP Operations, Safety & Security Youn Kim , Manager, Customer Experience
10h45 – 11h15	COFFEE BREAK	14h45-15h30	Cargo Topics Rachel Yuting Fan , Senior Macro Economist Brendan Sullivan , Global Head of Cargo Henk Mulder , Head Digital Cargo
11h15 – 12h30	Sustainable Aviation Fuel, Noise, and Slots Hemant Mistry , Director Net Zero Transition Jon Godson , Assistant Director Sustainability Colette Zraibi , Aircraft Noise Management Specialist John Middleton , Head Worldwide Airport Slots	15h30 – 16h00	COFFEE BREAK
12h30 – 13h45	LUNCH	16h00 – 16h45	Safety and Operational Risk Mitigation Nick Careen , SVP Operations, Safety & Security