Organization Chart No. 04/2009

Human Capital
Guido Gianasso

Legal Services
Robert McGeorge

Internal Audit
Frank Di Stefano

Director General and Chief Executive Officer
Giovanni Bisignani

Communications
Anthony Concil

Chief Economist
Brian Pearce

Aviation Environment
Paul Steele

Member and Government Relations & Corporate Secretary
Thomas Windmuller

- **Corporate Secretary –** *Thomas Windmuller*
- **Regional Relations**
  - * **Africa –** *Lance Brogden*
  - * **Asia/Pacific** – *Thomas Windmuller a.i.*
  - * **North America** - *Doug Lavin*
  - * **North Asia** - *Zhang Baojian*
  - * **Latin America/Caribbean** - *Patricio Sepulveda*
  - * **Middle East & North Africa** - *Majdi Sabri*
  - * **Russia and C.I.S.** - *Dimitri Shamraev*
  - * **Europe –** *Peter Griffiths*
- **Government and Industry Affairs** - *Carlos Grau Tanner*
  Regulatory Relations
  - * **Europe** - *Monique de Smet*
  - * **ICAO** - *Mike Comber*
- **Industry Charges, Fuel and Taxation** - *Jeff Poole*
- **Risk Management & Insurance** - *Carole Gates*

Safety, Operations and Infrastructure
Günther Matschnigg

- **Safety & Quality** – *Chris Glaeser*
- **Operations** - *Juergen Haacker*
- **Program Implementation/ Auditing -** *Mike O'Brien*
- **Infrastructure Strategy** - *Dave Behrens*
- **Infrastructure Implementation** - *Rob Eagles*
- **Infrastructure Consultancy Services** – *Guy Brazeau*
- **Security & Travel Facilitation** - *Günther Matschnigg a.i.*
- **Regional Offices - SO&I**
  - * **Africa** - *Gaoussou Konate*
  - * **Middle East & North Africa** – *Gunnar Emausson a.i.*
  - * **Asia/Pacific** – *Ken McLean*
  - * **North Asia** - *Li WenXin*
  - * **Latin America/Caribbean & NAT / NAM** - *Peter Cerda*
  - * **Europe** –*Peter Sorensen a.i.*

Marketing and Commercial Services
Mark Hubble

- **Sales, Marketing & Events –** *David Rosen*
- **Consulting Services** – *Scott Dickson*
- **Business Intelligence Services & Publishing**- *Andreea Dutescu*
- **Strategic Partnership Program** – *Mark Hubble a.i.*
- **BIITCO** – *Chan Wai Leong*

Market Segment Team
* **Airports** - *Guy Brazeau and Juergen Haacker*

- **IATA Netherlands Data Publications**
  - *Jon Webb*

Industry Distribution and Financial Services
Aleksander Popovich

- **Passenger, Simplifying the Business, and Operations** – *Philippe Bruyère*
- **Industry Financial Services** – *Agostino Marcon*
- **IATAN** - *Humberto Rivero*
- **Regional Offices - IDFS**
  - * **Asia/Pacific –** *Wong Hong*
  - * **North Asia -** *Li Yang*
  - * **Europe –** *Rafael Schvartzman*
  - * **Middle East & North Africa –** *Majdi Sabri*
  - * **Africa –** *Lance Brogden a.i.*
  - * **The Americas -** *Humberto Rivero*
- **Cargo** - *Aleksander Popovich a.i.*
  - * **Cargo Network Services Corp. (CNSC)** – *Michael Vorwerk*

Market Segment Team
* **Passenger** - *Karen Hanlon and Philippe Bruyère*
* **Cargo** - *Aleksander Popovich a.i.*

Corporate Services
Ayaz Hussain

- **Corporate Planning and Control** - *Paolo Moretti*
- **Corporate Finance** - *Richard Rigby*
- **Administration & Procurement** – *Wayne Wang a.i.*
- **Information Technology Services** - *Bryan Wilson*

1 October 2009